Person Centered Healthcare How To Practice And

This book explores the rapidly growing area of healthcare research around the introduction of ICT and robotics technologies. It discusses innovations designed to make individuals more proactive to promote better healthcare and looks at ways to improve systematic access to care, and to produce better monitoring/detecting of physiological metrics. Topics covered include multimedia patient education and video games for health, telemedicine, web-based databases, and user interfaces for remote professionals and patients. Advances in computerized medical records and much more.

Sponsored by the Picker/Commonwealth Program for Patient-Centered Care in this comprehensive, research-based look at the experiences and needs of patients, the authors explore models of care that can make hospitalization more humane. Through the Patient's Eyes provides insights into why some hospitals are more patient-centered than others; how physicians can become more involved in patient-centered quality efforts; and how patient-centered quality can be integrated into health care policy, standards, and regulations. The authors show how, by bringing the patient's perspective to the design and delivery of health services, providers can improve their ability to meet patient's needs and enhance the quality of care.

This open access book is a unique resource for health professionals who are interested in understanding the philosophical foundations of their daily practice. It provides tools for untangling the motivations and rationality behind the way medicine and healthcare is studied, evaluated and practiced. In particular, it illustrates the impact that thinking about causation, complexity and evidence has on the clinical encounter. The book shows how medicine is grounded in philosophical assumptions that could at least be challenged. By engaging with ideas that have shaped the medical profession, clinicians are empowered to actively take part in setting the premises for their own practice and knowledge development. Written in an engaging and accessible style, with contributions from experienced clinicians, this book presents a new philosophical framework that takes causal complexity, individual variation and medical uniqueness as default expectations for health and illness.

One of the paradoxes about psychiatry is that we have never known more about and better treated mental disorders, yet there exists so much unease about the practice of mental healthcare. Patients feel still stigmatized, psychiatrists are struggling with their roles in a rapidly changing system of healthcare. This is the method on which to build the new healthcare for the next century. Person-Centred Care in Psychiatry: Self Relational, Contextual and Normative Perspectives offers a distinctive approach to two important linked conceptual issues in psychiatry: the relation between self, context, and psychopathology; and the intrinsic normativity of psychiatry as a practice. Divided in two parts, this book shows how the clinical conception of psychopathology and psychiatry as normative practice are intrinsically connected, and how the normative practice model can be conceived as a natural extension of the analysis of the web of relations that sustain illness behaviour as well as professional role fulfilment. Person-Centred Care in Psychiatry brings these topics together for the first time against the backdrop of unease about scientific tendencies within psychiatry in an interconnected discussion that will be of interest to academics and professionals with an interest in the philosophy of psychology, psychiatry and mental health care.

This book is a practical guide for conducting person and family-centered recovery planning with individuals with serious mental illnesses and their families. Written in an engaging and accessible style, with contributions from experienced clinicians, this book presents a new philosophical framework that takes causal complexity, individual variation and medical uniqueness as default expectations for health and illness. It is derived from the authors' extensive experience inarticulating and implementing recovery-oriented practice and has been tested with roughly 3,000 providers who work in the field as well as with numerous post-graduate trainees in psychology, social work, nursing, and psychiatric rehabilitation. It has consistently received highly favorable evaluations from health care professionals as well as people in recovery from mental illness. This guide represents a new clinical approach to the planning and delivery of mental health care. It emerges from the mental health recovery movement, and has been developed in the process of efforts to transform systems of care at the local, regional, national levels to a recovery orientation. It will be an extremely useful tool for planning care within the context of current healthcare reform efforts and increasingly useful in the future, as systems of care become more person-centered. Consistent with other patient-centered care planning approaches, this book adopts this process specifically to meet the needs of persons with serious mental illnesses and their families. Partnering for Recovery in Mental Health is an invaluable guide for any person involved directly or indirectly in the provision, monitoring, evaluation, or use of community-based mental health care.

Fundamentals of Person-Centred Healthcare Practice presents evidence-based perspectives on a broad range of approaches to person-centred practice in healthcare. Featuring contributions from internationally recognised experts in the field, this valuable textbook helps students and staff across healthcare disciplines understand the essential concepts of person-centred practice in various health-related contexts. Using the Person-centred Practice Framework—an innovative theoretical model based on more than two decades of research and practice—students develop a strong understanding of the different components of person-centredness, their connections and interactions, and how they can be implemented to promote positive healthcare experiences for care providers, service-users, and families. Recognising the dynamic and complex nature of person-centredness, the text emphasises the importance of a common language and a shared understanding of person-centred practice in all areas of healthcare, from hospital and social care systems, to mental health, learning disability, and rehabilitation services. This practical and insightful introduction to the subject provides engaging, student-friendly coverage of the central principles and practice of person-centredness within a multi-professional and interdisciplinary context. Features and examples of person-centred practice in curricula worldwide include activities designed to support person-centred practitioner development. Discusses the future of person-centred facilitation, learning and practice. Offers real-world guidance on providing a holistic and inclusive approach to developing person-centred relationships that facilitate meaningful connections with others. Fundamentals of Person-Centred Healthcare Practice is an indispensable resource for nursing and allied health professionals, and an important reference work for educators, facilitators, supervisors and healthcare practitioners.

This open access book establishes a dialog among the medical and intelligent system domain for igniting transition toward a sustainable and cost-effective healthcare. The Person-Centered Care (PCC) positions a person in the center of a healthcare system, instead of defining a patient as a set of diagnoses and treatment episodes. The PCC-based conceptual background triggers enhanced application of Artificial Intelligence, as it dissolves the limits of processing traditional medical data records, clinical tests and surveys. Enhanced knowledge for diagnosing, treatment and rehabilitation is captured and
utilized by inclusion of data sources characterizing personal lifestyle, and health literacy, and it involves insights derived from smart ambience and wearables data, community networks, and the caregivers’ feedback. The book discusses intelligent systems and their applications for healthcare data analysis, decision making and process design tasks. The measurement systems and efficiency evaluation models analyze ability of intelligent healthcare system to monitor person health and improving quality of life.

Approximately 4 million U.S. service members took part in the wars in Afghanistan and Iraq. Shortly after troops started returning from their deployments, some active-duty service members and veterans began experiencing mental health problems. Given the stressors associated with war, it is not surprising that some service members developed such mental health conditions as posttraumatic stress disorder, depression, and substance use disorder. Subsequent epidemiologic studies conducted on military and veteran populations that served in the operations in Afghanistan and Iraq provided scientific evidence that those who fought were in fact being diagnosed with mental illnesses and experiencing mental health-related outcomes in particular, suicide at a higher rate than the general population. This report provides a comprehensive assessment of the quality, capacity, and access to mental health care services for veterans who served in the Armed Forces in Operation Enduring Freedom/Operation Iraqi Freedom/Operation New Dawn. It includes an analysis of not only the quality and capacity of mental health care services within the Department of Veterans Affairs, but also barriers faced by patients in utilizing those services.

This book explores how person-centred health care could be refined to help persons alleviate pain-related distress and construct pain as a potentially positive experience. Rethinking Pain in Person-Centred Health Care is a fascinating contribution to the multidisciplinary literature on person-centred health care, pain and ethics. Traditionally, Western intellectual culture has downplayed the intuitive and emotional, promoting instead rational, natural-scientific perspectives. Applied to pain, an instrumental approach promotes the immediate and effective relief of pain, due to the widespread suffering and expense it can cause. However, different persons experience pain in different ways and Buetow moves beyond a commitment to eliminate pain to exploring how pain benefits of pain could include creating and managing meaning from pain. Rather than always looking to put pain behind them, persons may flourish by moving around pain, through pain, into pain and above pain. Buetow argues that this model depends on adopting a person-centred approach to health care, focusing less on the condition of pain and more on mobilizing the persons who present with, and manage, pain. This book will be of interest to professionals and academics/researchers in the fields of psychology and psychiatry who have a special interest in people with persistent pain conditions. It will also be an invaluable resource for physiotherapists, chronic pain consultants in secondary care and GPs.

Treatment Planning for Person-Centered Care, second edition, guides therapists in how to engage clients in building and enacting collaborative treatment plans that result in better outcomes. Suitable as a reference tool and a text for training programs, the book provides practical guidance on how to organize and conduct the recovery plan meeting, prepare and engage individuals in the treatment planning process, help with goal setting, use the plan in daily practice, and evaluate and improve the results. Case examples throughout help clarify information applied in practice, and sample documents illustrate assessment, objective planning, and program evaluation. Presents evidence basis that person-centered care works Suggests practical implementation advice Case studies translate principles into practice Addresses entire treatment process from assessment & treatment to outcome evaluation Assists in building the skills necessary to provide quality, person-centered, culturally competent care in a changing service delivery system. Utilizes sample documents, showing examples of how to write a plan, etc. Helps you to improve the quality of services and outcomes, while maintain optimum reimbursement Primary care, grounded in the provision of continuous comprehensive person-centred care, is of paramount importance in the delivery of accessible and effective health care around the world. The central notion of person-centred care, however, relies on often-unexamined concepts of self, or understandings of what it means to be a person and an agent. This cutting-edge book explores contemporary pressures on the sense of self for both patient and health professional within a consultation and argues that building new concepts of the self is essential if we are to reinvigorate the central tenets of person-centred primary care. Contemporary trends such as shared decision-making between health professionals and patients and promoting self-management assume those involved are able to make their own decisions and take action. In practice, however, medicine often opts for reductionist perspectives of patients as passive mechanical systems and diseases as puzzles. At the same time, huge political and organisational changes mean time and resources are scarce, putting further pressure on consultations. This book discusses how we can start to resolve these tensions. The first part considers problems posed by the increasing bureaucratisation of primary care, the impact of information technology in the consultation, the effects of chronic disease on our sense of self and how an emphasis on biology over biography leads to over-diagnosis. The second part proposes solutions based on a strong ontology of consciousness, concepts of creative capacity, coherence and engagement, and will show how these can enhance the self-esteem of patients and doctors and benefit their therapeutic dialogue. Combining theoretical perspectives from philosophy, sociology and healthcare research with insights drawn from clinical practice, this edited volume is suitable for those researching and studying primary healthcare, communication and relationships in healthcare and the medical humanities. The evidence is undeniable. By any measure, the US spends more on healthcare than any other country in the world, yet its health outcomes as measure by longevity are in the bottom half among developed countries, and its health-related quality of life has remained constant or declined since 1998. In addition to high costs and lower than expected outcomes, the healthcare delivery system is plagued by treatment delays as it can take weeks to see a specialist, and many people have limited or no access to care. Part of the challenge is that the healthcare delivery system is a large, complex, and sophisticated value creation chain. Successfully changing this highly interconnected system is difficult...
and time consuming because the underlying problems are hard to comprehend, the root causes are many, the solution is unclear, and the relationships among problems, causes, and solution are multifaceted. To address these issues, the book carefully explains the underlying problems, examines their root causes using information, data, and logic, and presents a comprehensive and integrated solution that addresses these causes. These three steps are the methodological backbone of this book. A solution depends on understanding and applying the principles of patient-centered care (PCC) and resource management. PCC puts patients, supported by their primary care physicians, back in the role as decision makers and depends on patients being responsible for their health including making good life-style choices. After all, the best way to reduce healthcare costs and increase quality of life is to improve our health and wellness and as a result need less care. In addition, health insurance must be rethought and redesigned so it is less likely to lead to overuse. For many people with health insurance, the out-of-pocket cost of healthcare are small, so healthcare decision making is often biased toward consumption. Effective resource management means that healthcare providers must do a better job of acquiring and using resources in order to provide care quickly, productively, and correctly. This means improving healthcare strategy and management, accelerating the use of information technology, making drug costs affordable and fair, reducing the incidence of malpractice, and rebuilding the provider network. In addition, implementation is difficult because there are many participants in the healthcare delivery value chain, such as physicians, nurses, and medical technicians, as well as many provider organizations, such as hospitals, clinics, physician offices, and labs. Further up the value chain there are pharmaceutical companies, equipment providers, and other suppliers. These participants have diverse and sometimes conflicting goals, but each must be willing to accept change and work in a coordinated manner to improve healthcare. To overcome these problems, strong national leadership is needed to get the attention and support from the people and organizations involved in healthcare and to make the comprehensive changes that will lower healthcare costs, improve healthcare quality, eliminate delays, increase access, and enhance patient satisfaction.

Requirements for treatment planning in the mental health and addictions fields are long standing and embedded in the treatment system. However, most clinicians find it a challenge to develop an effective, person-centered treatment plan. Such a plan is required for reimbursement, regulatory, accreditation and managed care purposes. Without a thoughtful assessment and well-written plan, programs and private clinicians are subject to financial penalties, poor licensing/accreditation reviews, less than stellar audits, etc. In addition, research is beginning to demonstrate that a well-developed person-centered care plan can lead to better outcomes for persons served. * Enhance the reader's understanding of the value and role of treatment planning in responding to the needs of adults, children and families with mental health and substance abuse treatment needs * Build the skills necessary to provide quality, person-centered, culturally competent and recovery / resiliency-orientated care in a changing service delivery system * Provide readers with sample documents, examples of how to write a plan, etc. * Provide a text and educational tool for course work and training as well as a reference for established practitioners * Assist mental health and addictive disorders providers / programs in meeting external requirements, improve the quality of services and outcomes, and maintain optimum reimbursement

Second in a series of publications from the Institute of Medicine's Quality of Health Care in America project Today's health care providers have more research findings and more technology available to them than ever before. Yet recent reports have raised serious doubts about the quality of health care in America. Crossing the Quality Chasm makes an urgent call for fundamental change to close the quality gap. This book recommends a sweeping redesign of the American health care system and provides overarching principles for specific direction for policymakers, health care leaders, clinicians, regulators, purchasers, and others. In this comprehensive volume the committee offers: A set of performance expectations for the 21st century health care system. A set of 10 new rules to guide patient-clinician relationships. A suggested organizing framework to better align the incentives inherent in payment and accountability with improvements in quality. Key steps to promote evidence-based practice and strengthen clinical information systems. Analyzing health care organizations as complex systems, Crossing the Quality Chasm also documents the causes of the quality gap, identifies current practices that impede quality care, and explores how systems approaches can be used to implement change.

Health investigation and treatment have moved from a clinician-centred approach to a patient-centred approach during the past few decades. Patients are now rightly regarded as empowered and informed users of health services, not passive recipients. Motivated by this philosophical shift, this new book identifies the key issues underpinning the complete delivery of 'good' patient care and considers their application in the medical radiation sciences. Taking a UK/European perspective, the authors examine how a holistic approach is related to legislation, human rights and perceived patient needs. Medical imaging and radiotherapy are front line services experienced by vast numbers of patients with acute and chronic medical conditions, including trauma and cancer. The book includes coverage of behavioural science and health psychology together with practical applications such as safe manual handling, infection control and radiation safety. This provides the reader with a comprehensive understanding of what contributes to the patient's experience in diagnostic imaging and radiotherapy. It also considers other aspects of the patient experience, such as inter-professional team working, disability, communication, clinical procedures and practice. An evidence-based analysis of the opportunities and challenges of moving towards more person-centred health systems. Person-Centred Healthcare Research provides an innovative and novel approach to exploring a range of research designs and methodological approaches aimed at investigating person-centred healthcare practice within and across healthcare disciplines. With contributions from internationally renowned experts in the field, this engaging resource
challenges existing R&D methodologies and their relevance to advancing person-centred knowledge generation, dissemination, translation, implementation and use. It also explores new developments in research methods and practices that open up new avenues for advancing the field of person-centred practice. Person-Centred Healthcare Research: Enables students, practitioners, managers and researchers to gain a solid understanding of the complexity of person-centred thinking in research designs and methods. Explores the theories and practices underpinning a topical subject within current healthcare practice. Is edited by an internationally recognised team who are at the forefront of person-centred healthcare research.

This book is written through the lens of patients, caregivers, healthcare representatives and families, highlighting new models of interaction between providers and patients and what people would like in their healthcare experience. It will envision a new kind of healthcare system that recommends on how/why providers must connect to patients and families using HIT, as well as suggestions about new kinds of HIT capabilities and how they would redesign systems of care if they could. The book will emphasize best practices, and case studies, drawing conclusions about new models of care from the stories and input of patients and their families reinforced with clinical research. Promotes verbal and written communication strategies that nurses can use to effectively meet the individualized needs of an increasingly diverse patient population in an effort to enhance patient-provider communication across the entire continuum of care.

This long awaited Third Edition fully illuminates the patient-centered model of medicine, continuing to provide the foundation for the Patient-Centered Care series. It redefines the principles underpinning the patient-centered method using four major components - clarifying its evolution and consequent development - to bring the reader fully up-to-person-centred thinking and planning are approaches that enable people using social care and health services to plan their future, and use a personal budget to commission personalised services. Creating Person-Centred Organisations is a guide for organisations who want to deliver personalised services. Key issues covered include attending to the vision, strategy and business planning of the organisation, as well as organisational processes, culture and managing change. Drawing on the pioneering work of the social care charity United Response, the authors provide a wealth of practical tools and techniques to enable organisations within health, social care and the voluntary sector to use person-centred thinking tools and approaches to move towards becoming person-centred organisations. This is an essential guide for managers and leaders within private, statutory and voluntary organisations. Stephen Stirk is Director of Human Resources at the social care charity United Response. He has had over 30 years’ experience in human resources, organisation development and line management positions, including specialist in organisation design and development with GlaxoSmithKline. Helen Sanderson is Director of Helen Sanderson Associates. She has written extensively on person-centred thinking, planning, community building and Individual Service Funds. She has worked with a range of providers to enable them to deliver more personalised services. She is co-author (with Jaimee Lewis) of A Practical Guide to Delivering Personalisation: Person-Centred Practice in Health and Social Care (Jessica Kingsley Publishers).

Properly utilized interprofessional education will prepare students in health professions to provide patient care in a collaborative team environment. Once healthcare professionals begin to work together in a collaborative interprofessional care team, patient care is improved. Building a Patient-Centered Interprofessional Education Program is a critical scholarly publication that provides readers with practical strategies to facilitate building effective interprofessional educational programs that both enrich learners and help to improve patient care. Featuring a wide range of topics including medical education, allopathic medicine, and telehealth, this book is ideal for curriculum developers, instructional designers, academicians, medical staff, teaching hospitals, healthcare educators, researchers, healthcare professionals, and students. This book presents an authoritative overview of the emerging field of person-centered psychiatry. This perspective, articulating science and humanism, arose within the World Psychiatric Association and aims to shift the focus of psychiatry from organ and disease to the whole person within their individual context. It is part of a broader person-centered perspective in medicine that is being advanced by the International College of Person-Centered Medicine through the annual Geneva Conferences held since 2008 in collaboration with the World Medical Association, the World Health Organization, the International Council of Nurses, the International Federation of Social Workers, and the International Alliance of Patients’ Organizations, among 30 other international health institutions. In this book, experts in the field cover all aspects of person-centered psychiatry, the conceptual keystones of which include ethical commitment; a holistic approach; a relationship focus; cultural sensitivity; individualized care; establishment of common ground among clinicians, patients, and families for joint diagnostic understanding and shared clinical decision-making; people-centered organization of services; and person-centered health education and research.

Disease, injury, or congenital disorders result in an inability to perform activities of daily living as effectively as others. Most of these activities take place within and are dependent upon the designed environment. This book presents the specialized area of person-centered health care design, which focuses on a person's design needs because of one or more health conditions and requires foundational knowledge pertaining to infection control, bio-physiology, neuroscience, and basic biomechanics. Whether the designer has engaged in person- or condition-centered design, this book examines the causes that bring about health conditions, such as autoimmune disorders, chronic lung disease, muscular dystrophy, and neurological disorders, and the effects these have on a person's quality of life. Over forty various health conditions are discussed in relation to assorted building typologies—schools, group homes, rehabilitation and habilitation centers, and more—to identify design solutions for modifying each environment to best accommodate and support a person's needs. Dak Kopec encourages readers to think critically and deductively about numerous health conditions and how to best design for them. This book
Person-centred health care is increasingly endorsed as a key element of high-quality care, yet, in practice, it often means patient-centred health care. This book scrutinizes the principle of primacy of patient welfare, which, although deeply embedded in health professionalism, is long overdue for critical analysis and debate. It appears incontestable because patients have greater immediate health needs than clinicians and the patient-clinician encounter is often recognized as a moral enterprise as well as a service contract. However, Buetow argues that the implication that clinician welfare is secondary can harm clinicians, patients and health system performance. Revaluing participants in health care as moral equals, this book advocates an ethic of virtue to respect the clinician as a whole person whose self-care and care from patients can benefit both parties, because their moral interests intertwine and warrant equal consideration. It then considers how to move from values including moral equality in health care to practice for people in their particular situations. Developing a genuinely inclusive concept of person-centred care – accepting clinicians as moral equals – it also facilitates the coalescence of patient-centred care and evidence-based health care. This reflective and provocative work develops a constructive alternative to the taken-for-granted principle of primacy of patient welfare. It is of interest to students and academics in the health and caring sciences, philosophy, ethics, medical humanities and health management.

The integration of mobile technology into the medical industry has revolutionized the efficiency and delivery of healthcare services. Once limited by distance and physical barriers, health professionals can now reach patients and other practitioners with ease. M-Health Innovations for Patient-Centered Care is a pivotal reference source for the latest scholarly research on the incorporation of mobile telecommunication devices in the health field and how this technology has increased overall quality of care. Highlighting various types of available technologies, necessary support infrastructures, and alterations in business models, this publication is ideally designed for medical professionals, upper-level students, and e-health system designers interested in the effects of mobile technology on healthcare delivery.

Patient-centered medicine is not an illness-centered, a physician-centered, or a hospital-centered medicine approach. In this book, it is aimed at presenting an approach to patient-centered medicine from the beginning of life to the end of life. As indicated by W. Osler, "It is much more important to know what sort of a patient has a disease than what sort of a disease a patient has." In our day, if the physicians and healthcare professionals could consider more than the diseased organ and provide healthcare by comforting the patients by respecting their values, beliefs, needs, and preferences; informing them and their relatives at every stage; and comforting the patients physically by controlling the pain and relieving their worries and fears, patients obeying the rules of physicians would become patients with high adaptation and participation to the treatment.

Clients with mental health conditions are often diagnosed and treated using a strictly medical model of diagnosis, with little input from the client themselves. This reference manual takes a patient-centered, holistic approach to diagnosis and treatment, seeing the client as the unrecognized expert on their condition and encouraging their collaboration. Designed to complement the DSM-IV, the manual covers several different conditions including ADHD, depression, bulimia, and OCD, as well as mental health 'patterns' such as abuse, bullying, violence and loss. In each case, the client is involved in the diagnosis and treatment plan, the book features extended case studies, sample questions and treatment plans throughout. This will be an essential reference book for all those involved in mental health diagnosis and treatment, including psychologists, psychiatrists, mental health counselors, clinical social workers, school counselors and therapists.

Person-centred Practice in Nursing and Health Care is a comprehensive and practical resource for all nurses and healthcare practitioners who want to develop person-centred ways of working. This second edition which builds on the original text Person Centred Nursing, has been significantly revised and expanded to provide a timely and topical exploration of an important subject which underpins all nursing and healthcare, edited by internationally renowned experts in the field. Person-centred Practice in Nursing and Health Care looks at the importance of person-centred practice (PCP) from a variety of practice, strategic, and policy angles, exploring how the principles of PCP underpin a variety of perspectives, including within leadership and in the curriculum. The book explores not only a range of methodologies, but also covers a variety of different healthcare settings and contexts, including working within mental health services, acute care, nursing homes, the community, and working with children and people with disabilities. Key features: Significantly updated and expanded since the previous edition, taking into account the considerable changes in recent health care advancements, including the 'Francis' report. Builds on previous perspectives of person-centredness in nursing and applies them in a broader nursing and health care context. Includes a stronger exploration on the role of the service-user. Shows the use of life-story and narrative approaches as a way of putting the individual's identity at the heart of the care relationship. Includes learning features such as links to current practice developments and reflective questions.

This book explores the meaning of quality of life in care for older persons and introduces the reader to their main concerns when receiving care. Based on qualitative research, it pays particular attention to the needs and requirements of older people, considering their individual family situations, social circumstances, values and lifestyles. Person-centred care is a way of providing nursing care that puts older people and their families at the core of all decisions, seeing each person as an individual, and working together to develop appropriate solutions. Following an introduction to the concept of quality of life in old age, the book reviews essential findings from worldwide research into the experiences of older people with regard to nursing care and the impact of these experiences on their quality of life. It investigates health promotion, care provided in nursing homes and assisted living facilities, and palliative care. Each chapter includes a brief introduction to the respective field of nursing care and the problems it has to deal with, concluding with a
discussion of their implications for nursing practice in the respective field of care. In closing, the evidence from qualitative research is discussed in relation to current gerontological theories.

Person-Centered Health Care Design

Routledge

Explaining the four key areas of person-centred care for people with dementia, Dawn Brooker provides a fresh definition to the important ideas that underpin the implementation and practice of dealing with this issue.

Imagine: You are a hospital Chief Executive Officer, Chief Financial Officer, medical or nursing director, patient safety specialist, quality improvement professional, or a doctor or nurse on the front lines of patient care. Every day you're aware that patients and families should be more engaged in their care so they would fare better both in the hospital and after discharge; their care could be safer and more seamlessly coordinated; patients should be ready for discharge sooner and readmitted less often; your bottom line stronger; your staff more fulfilled. You enter into new payment models such as bundling with an uneasy awareness that your organization is at risk because you don't know what the care you deliver actually costs. Like most healthcare leaders, you are also still searching for a way to deliver care that will help you to achieve the Triple Aim: care that leads to improved clinical outcomes, better patient and family care experiences, and reduced costs. Sound familiar? If so, then it's time to read The Patient Centered Value System:

Transforming Healthcare through Co-Design. This book explains how to introduce the Patient Centered Value System in your organization to go from the current state to the ideal. The Patient Centered Value System is a three-part approach to co-designing improvements in healthcare delivery—collaborating with patients, families, and frontline providers to design the ideal state of care after listening to their wants and needs. Central to the Patient Centered Value System is seeing every care experience through the eyes of patients and families. The Patient Centered Value System is a process and performance improvement technique that consists of 1) Shadowing, 2) the Patient and Family Centered Care Methodology, and 3) Time-Driven Activity-Based Costing. Shadowing is the essential tool in the Patient Centered Value System that helps you to see every care experience from the point of view of patients and families and enables you to calculate the true costs of healthcare over the full cycle of care. Fundamental to the Patient Centered Value System is the building of teams to take you from the current state of care delivery to the ideal. Healthcare transformation depends not on individual providers working to fix broken systems, but on teams of providers working together while breaking down silos. The results of using the Patient Centered Value System are patients and families who are actively engaged in their care, which also improves their outcomes; providers who see the care experience from the patient's and family's point of view and co-design care delivery as a result; the tight integration of clinical and financial performance; and the realization of the Triple Aim.

Presents the perspective of a distinct form of e-health that is patient-focused, patient-aware, patient-empowered, and patient-active. Addresses the special characteristics of the e-health domain through a user-centered design, providing foundational topics in areas such as patient-centered design methods, psychological aspects of online health communication, and e-health marketing.

Person-centered mental health care is essential for keeping service users at the center of care. This handbook uses practical examples across clinical care, research, education, and healthcare administration to illustrate how to implement person-centered approaches for clients with serious mental health challenges. Looking at the different service points that this growing population of clients encounter enables service providers to see how to implement holistic person-centered care in an effective manner. Each chapter follows a concrete case example exploring different techniques, tools, and resources that can be used by service users and service providers. An appendix provides the handouts in printable form. Written by experts in person-centered care with diverse experiences with mental health-related practices and policies, this comprehensive handbook is a valuable resource for psychiatrists and other mental health practitioners, researchers, educators, and policy makers who work with people with serious mental health challenges.

A collection of 30+ essays from experts in the field of Person-Centered Healthcare

The concept of 'person-centredness' has become established in approaches to the delivery of healthcare, particularly with nursing, and is embedded in many international healthcare policy frameworks and strategic plans. This book explores person-centred nursing using a framework that has been derived from research and practice. Person-centred Nursing is a theoretically rigorous and practically applied text that aims to increase nurses' understanding of the principles and practices of person-centred nursing in a multiprofessional context. It advances new understandings of person-centred nursing concepts and theories through the presentation of an inductively derived and tested framework for person-centred nursing. In addition it explores a variety of strategies for developing person-centred nursing and presents case examples of the concept in action.

This is a practical resource for all nurses who want to develop person-centred ways of working.

This book provides valuable insight into emerging trends in healthcare delivery; patient, family, and caregiver engagement and the intersection of the two. It is unique in that it not only incorporates patient's voice but provides context in the application of patients' families and caregivers in healthcare transformation and the future of healthcare models. It is suited toward not only promoting empathy toward patients but also challenging the reader to learn and think about the future of healthcare and the value of patient's voice in policy making and decisions about healthcare. It provides valuable information on quality improvement, consumer experience and emerging careers in this area with practical information and interventions. Nurses and other members of the care team play a critical role in the evolving models of care and must stay abreast of emerging trends to ensure that patients' needs are met while contributing to meeting the quality and economic goals of the organizations and care settings in which they work. This book will help to ensure
that they remain abreast of changing trends in quality improvement, quality measurement, cost, health information technology and patient and family engagement so that they are in a position to lead their teams and organizations. Direct accounts from patients, family and caregivers who want their “voices” heard are incorporated throughout the book. For everyone involved in long-term care, this unique and groundbreaking guide will prove instrumental in transforming a nursing facility into a person-centered, comfortable, and welcoming environment.